jeenie

How you can invite a third participant into a session on your web browser



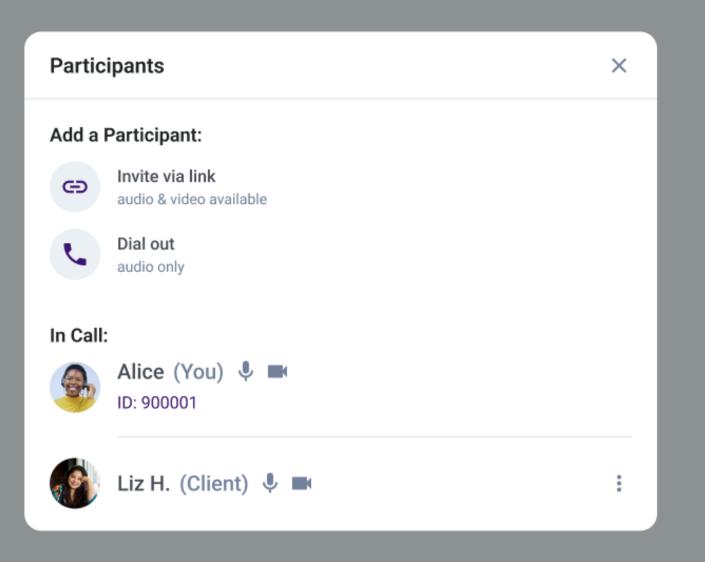
feature goes live on Wednesday, 10/29

These slides will show you how to invite third parties into a call when prompted by the Jeenie client. The left side of each slide will provide a written description, the right side an image of what you'll see in the browser on your computer.

First we will describe the process if a client gives you a phone number to call, then if you need to use a number to text or share a link.

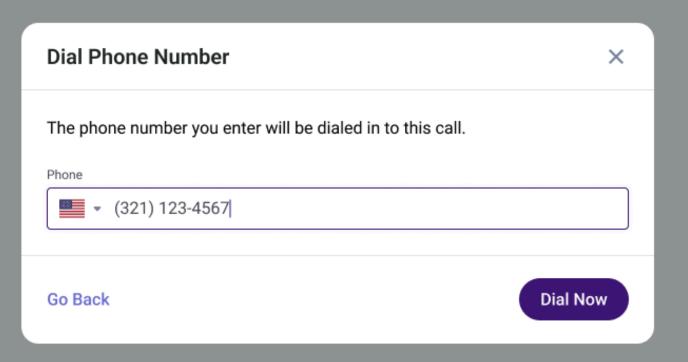
{over here you will see an image of what your web browser will look like, an image that accompanies the description on the left}

As you can see from the web browser screen on the right, this call begins with two participants. You are the linguist on the call. The client asks you to invite another person to the call. You begin by selecting the "Dial out" button.



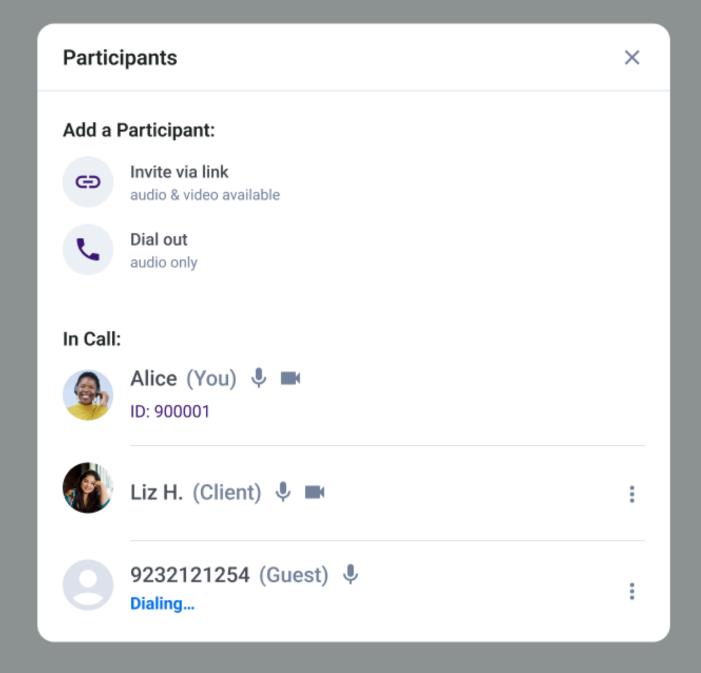


You choose "Dial Out", then enter the phone number.



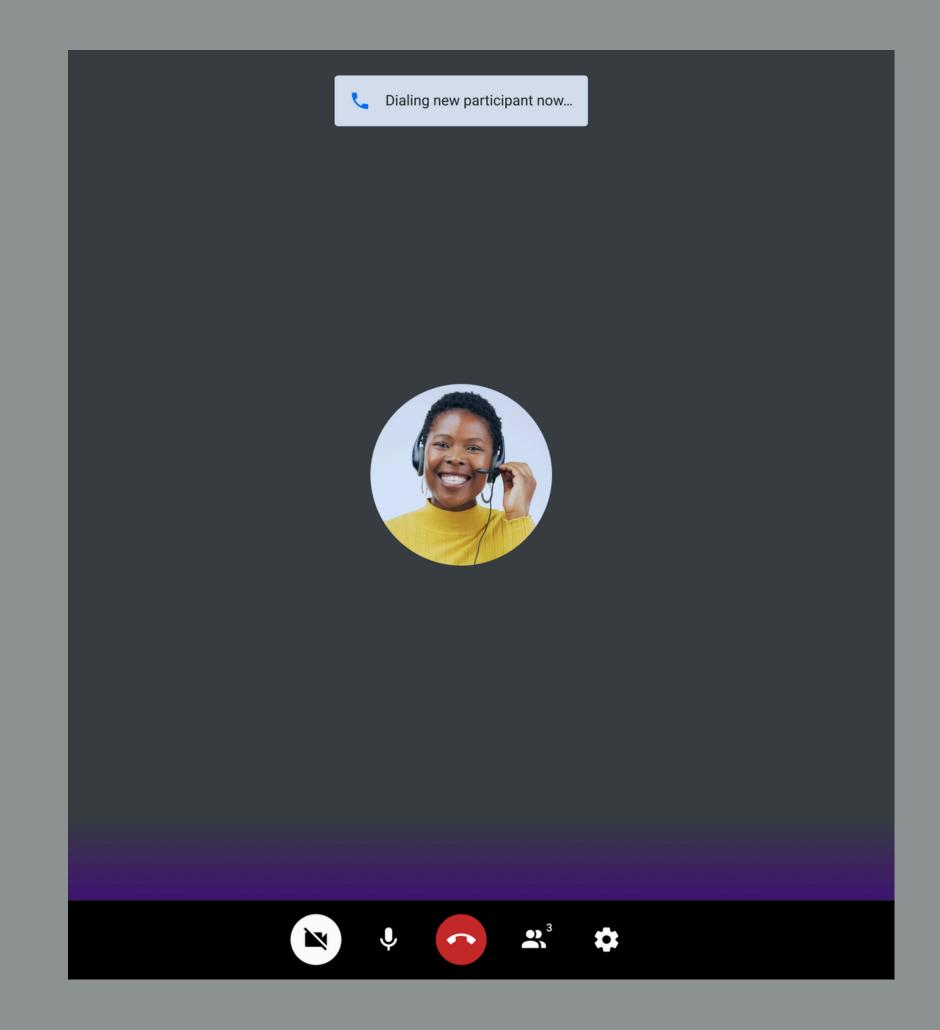


Dial-out begins, here shown on the participants list, through the addition of a new "Guest" to the list.

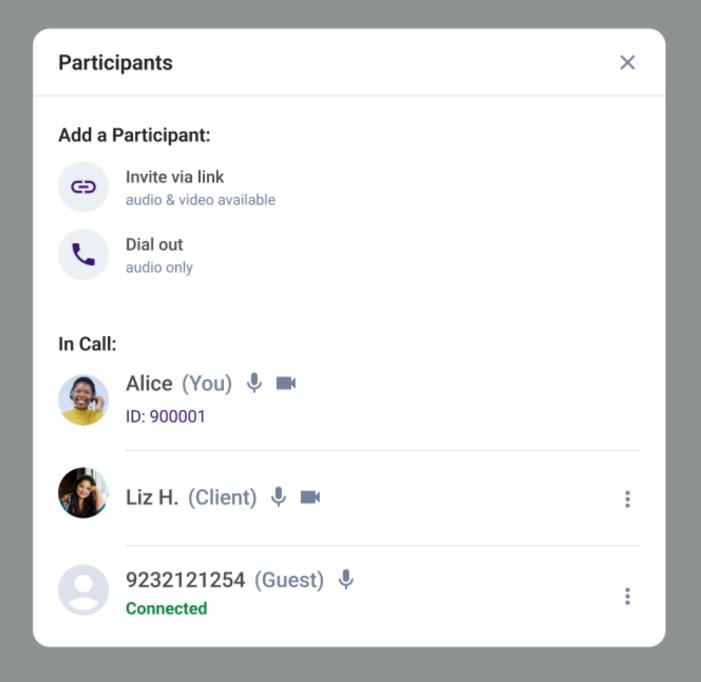




Dial-out begins, here shown in the session, through the notification at the top of the screen.

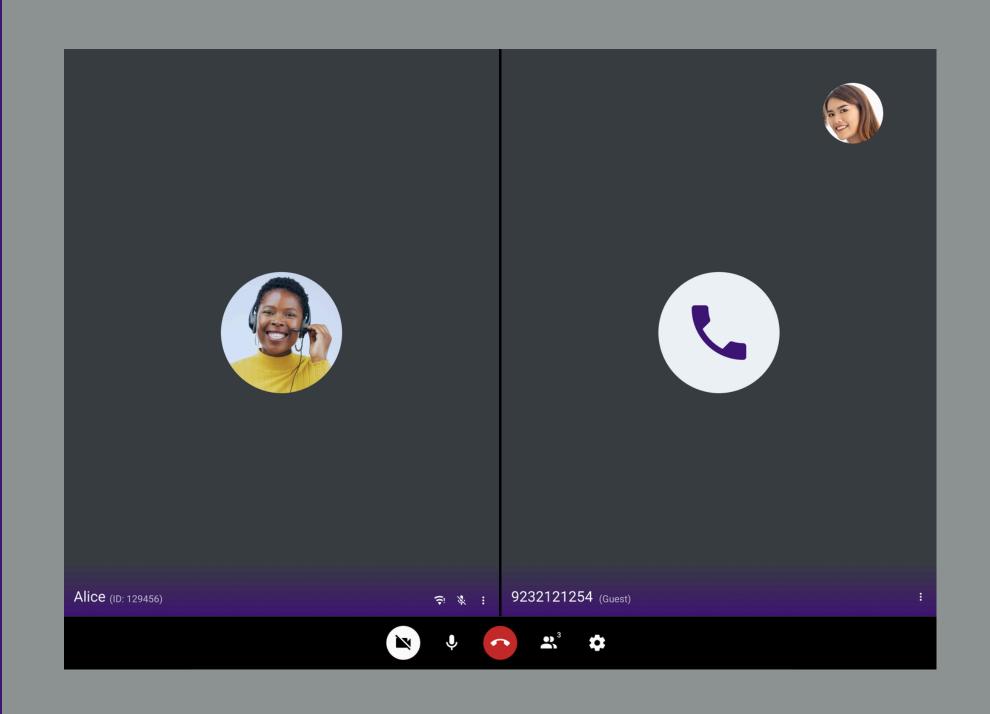


The new participant connects successfully. You will see them as "connected" within the participants list.

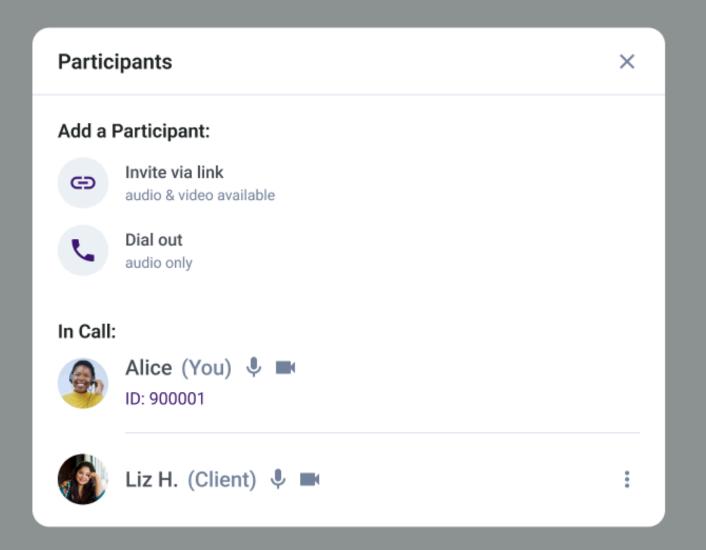




After connecting successfully, the new participant joins the session. There are now two boxes visible; one for the client, one for the third party that you just called in.

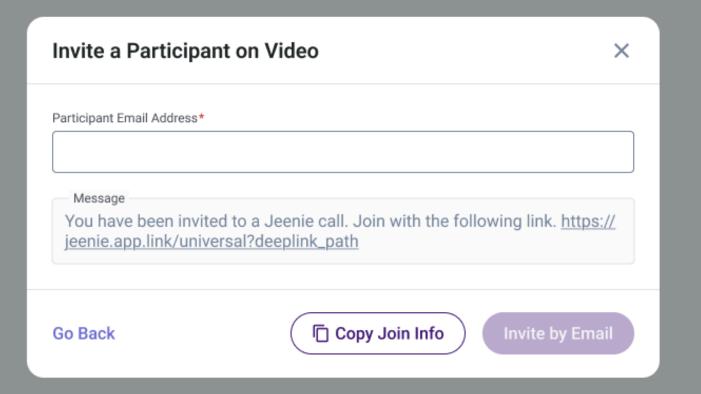


If the client requests that you add someone via video, you will need to send them on email or share the link (rather than dialing out to a phone number). You begin this process by selecting the "Invite via link" button.



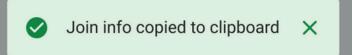


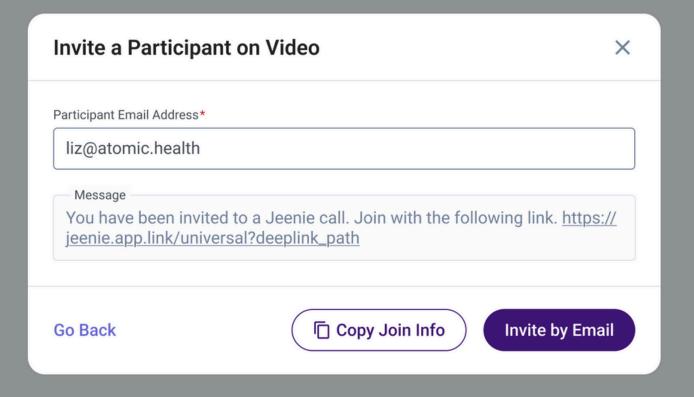
Selecting the "Invite via link" button will take you to this screen. From here you're able to send an email to a third party OR share the link with a third party.





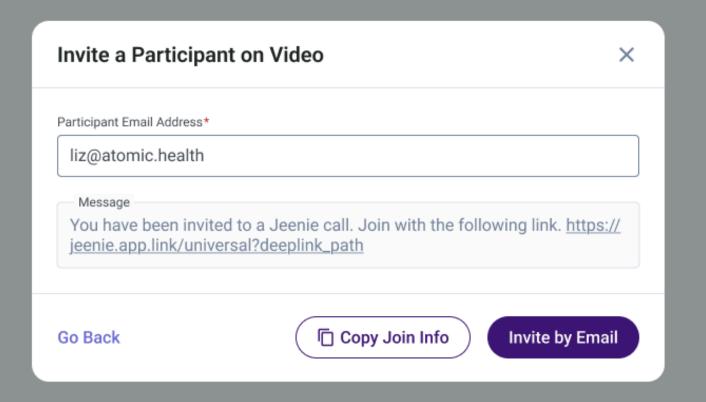
Sharing the link with a third party: After entering an email address, click "Copy Join Info". The Jeenie app will confirm that the link has copied to the clipboard. Activate your device's sharing function. Then choose the app or service for sharing and continue from there.





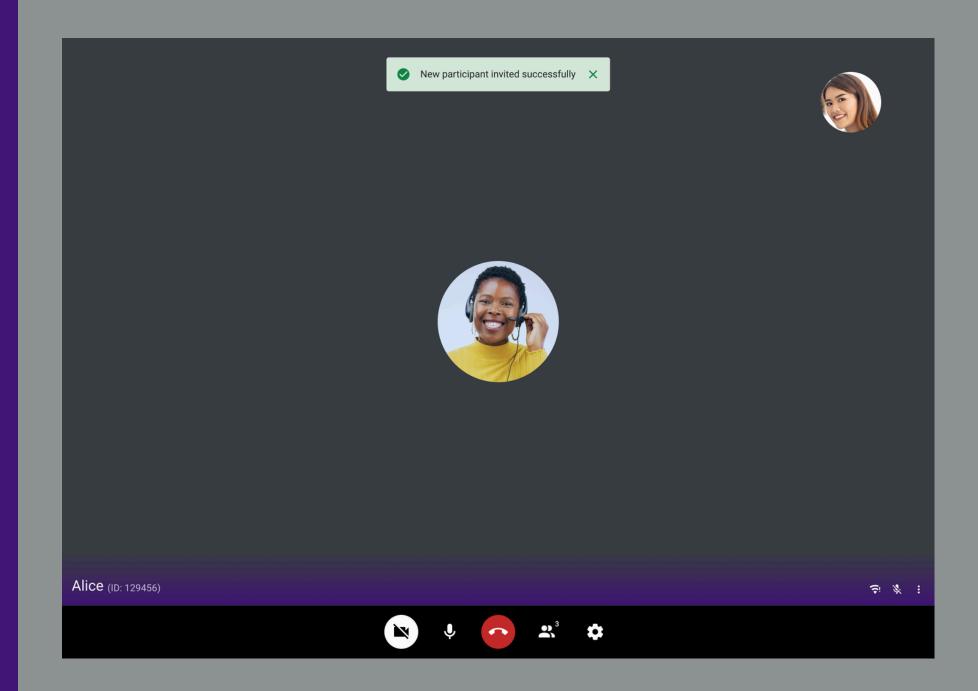


Sending an email invitation: Rather than sharing a link, you can invite someone via email by entering the email address and clicking "Invite by Email".



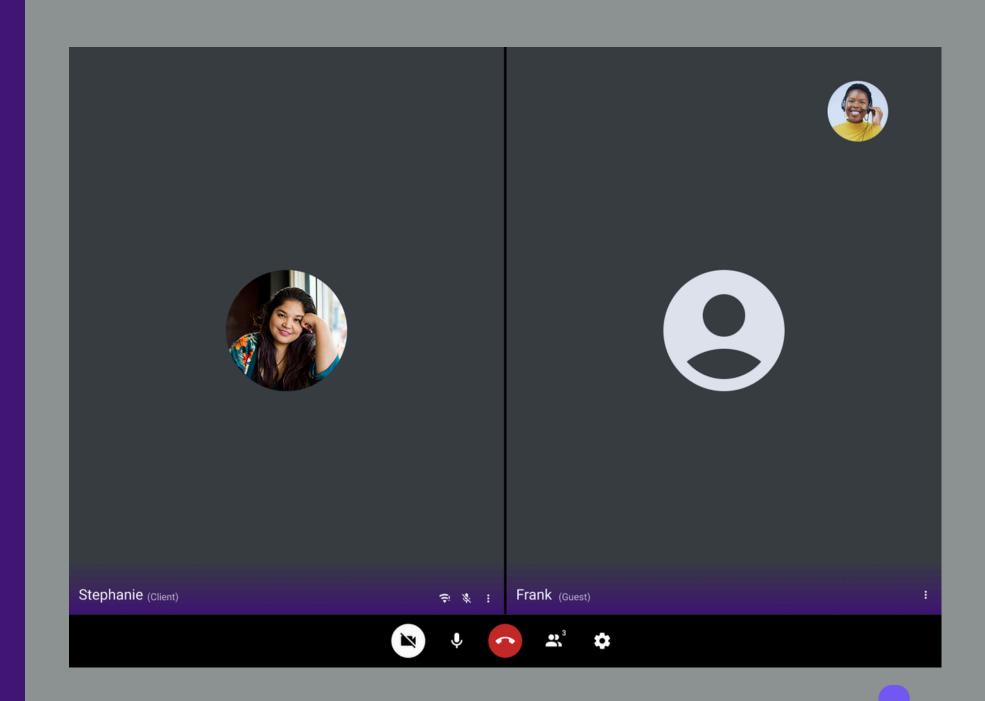


The email is immediately sent, and you receive a confirmation on screen (through the notification visible at the top).



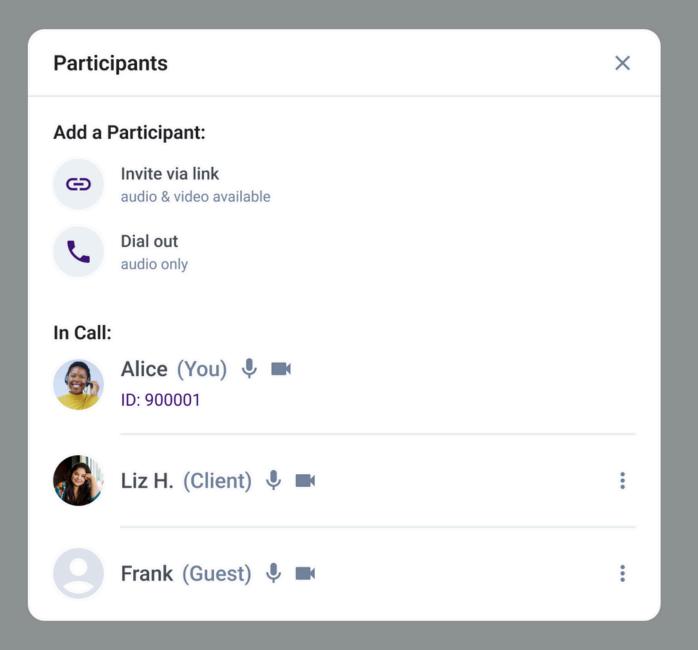


Soon the new participant joins the call.





The new participant also appears in the participant list as the new "Guest".





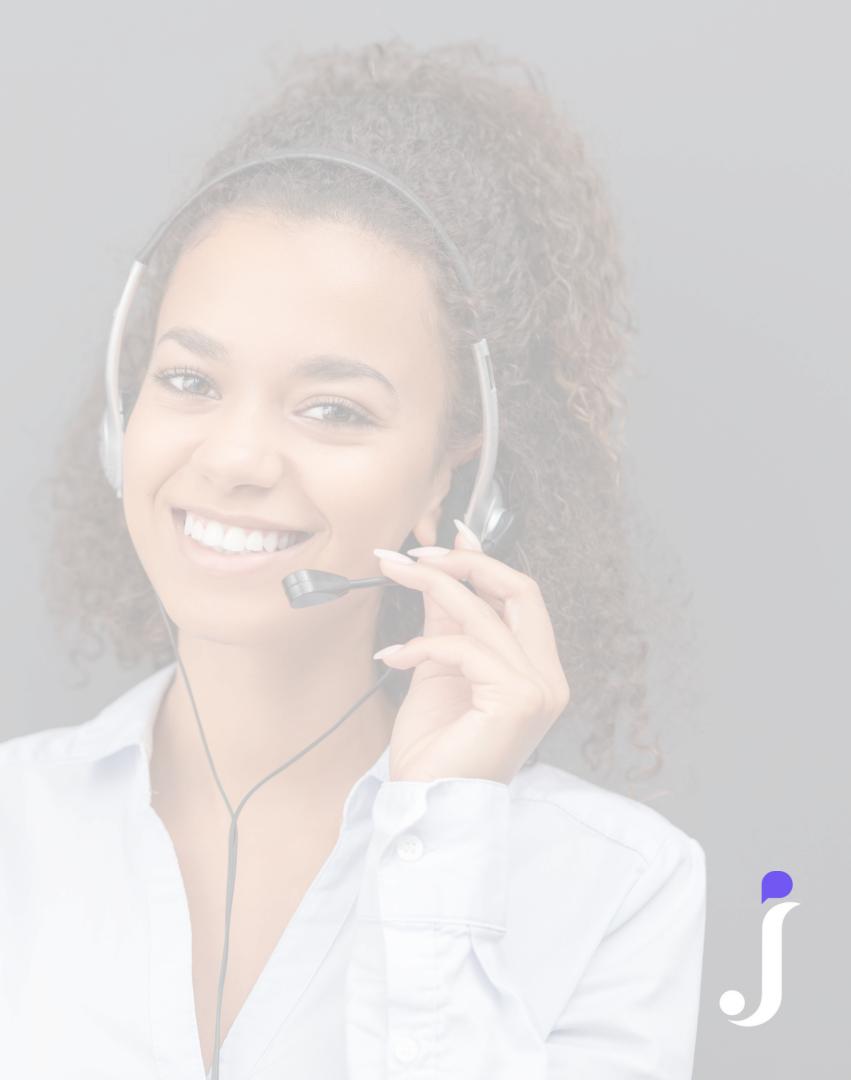
## Frequently asked questions

Q: If I have added somebody to the call, can I later remove them?

A: Not now, but this functionality will be added in a future release.

Q: Will others on the call see the phone number of the participant that I have invited?

A: No, the number will be masked.



## Have additional questions about this process?

Please reach out to Jeenie via our support team at linguists@jeenie.com should you have any questions regarding these new call-out features.

These new features will be active on the platform as of **Wednesday**, 10/29/25.



## Thank you for leaving the word a better place!

